**February 2020 – Friends and Family Test Feedback**

**Q. How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?**

**Comments:**

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| --- | --- |
| **What Are We doing Well?** | **How Can we Improve?** |
| All | ? |
| Accessibilty - prompt appointments on the day | keep doing what you're doing so well |
| Friendly, pleassant approach by all |  |
| Keeping me alive! Brilliant work over the past years. Proactive, very understanding doctors and staff | Do not overstretch the practice by increasing unneccessary admin |
| Everything, we are very lucky to have good care | Cannot improve perfection |
|  | Car park is now at its capacity. Extending it is essential and will increase safety for all patients/staff |